

Purchasing prints

Shipping

Purchasing art prints is just as easy and safe as any other product in our selection. The prints are shipped from our warehouse in Turku, Finland. The available shipping methods, exact rates and the estimated delivery date for your country are displayed at checkout.

Returns

All art prints can be returned under our normal return policy. Please note that the print must be returned in its original condition. If you want to return a print, it must also be repackaged in its original case; in addition, it must be repackaged in its original or an equivalent shipping package. Please see our detailed instructions and terms regarding returns: [Our returns policy](#)

Authenticity

Our partner Art Partners Finland has sourced all prints in our selection directly from the original publishers, artists and the professional distributors directly representing them. All prints in our selection are signed by hand by the artists.

It is not customary to certify art prints, but their origin can be verified with so-called provenance, ownership history. We provide the works' origin information digitally and reliably: after we have shipped your print, our customer service will send you a link to the [Origo Polaris](#) authenticity service along with a code that you can use to verify its origin information.

Condition

As the prints are sourced directly from the artists and publishers, they are in excellent condition, never framed

and untouched. They have been carefully stored to maintain the museum-level technical quality. Each print also comes with instructions on how to handle and frame it to maintain its condition – please read them carefully before opening the package.

Storing and maintenance

The works are printed on delicate paper. In case the print you have purchased gets stained, do not try to remove the stain yourself. If needed, please contact a paper conservation professional.

If you do not wish to frame the work, you can store it in its original case in a dry and warm space. Please note that this does not apply to prints that are delivered in a tube – the works should always be stored flat.

Framing

The prints are shipped unframed. To maintain their museum-level condition, we recommend using professional framing services. Each print is delivered with detailed instructions on framing and storing it, but it is advisable to ask your framer to pay special attention to maintaining the print's museum quality.

You are always welcome to contact us

Should you have any questions regarding purchasing art prints, do not hesitate to contact [Finnish Design Shop's Customer Service team](#).

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